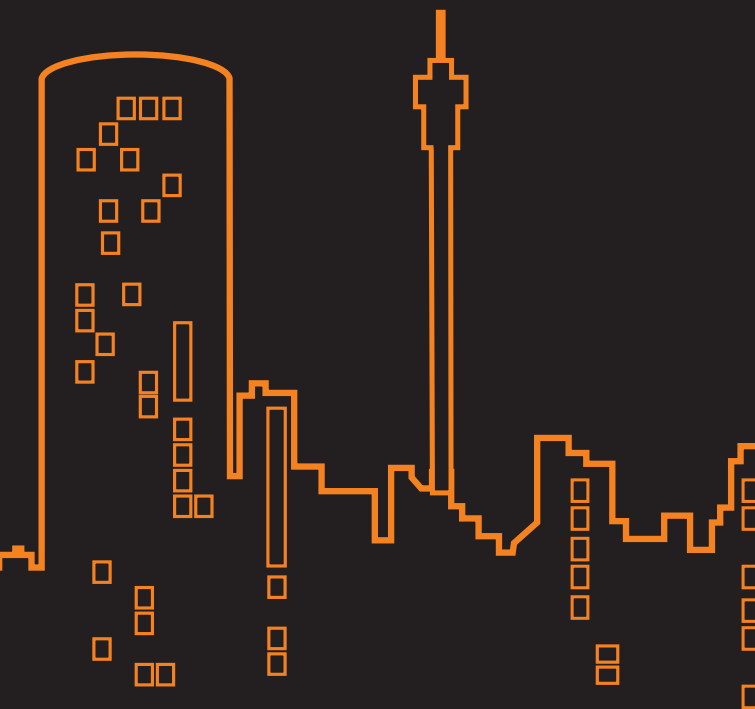


Prepaid Roaming

roam in South Africa and beyond



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Prepaid subscribers can now stay in touch with their loved ones and colleagues whilst travelling outside the country with the new Prepaid Roaming service from Orange.

Getting started

Setting up your Orange phone for Prepaid Roaming

You can only setup Prepaid Roaming whilst in Botswana.

To activate simply dial *141*1#

To deactivate simply dial *141*2#

You will receive confirmation upon successful activation or deactivation of the Prepaid Roaming service.

Choosing a network whilst abroad

Different networks provide different services. Orange offers Prepaid Roaming on selected networks. It is advisable to set your phone to "Automatic Network Selection" to roam abroad.

Your phone will automatically look for the networks to use based on how strong their signals are and whether or not Prepaid Roaming is available. You can also choose your network manually.

When successful the host network's name will appear on your phone's screen.

Choosing Orange when you return to Botswana

We strongly advise that you deactivate Prepaid Roaming once you return to Botswana or when you are in Botswana and do not intend to use the Prepaid Roaming service. If you have activated Prepaid Roaming and your phone is on automatic network selection you might be connected to a foreign network.

In which countries is Prepaid Roaming available?

At the time of publishing this flyer Orange is able to offer the Prepaid Roaming service in the following countries:

South Africa

Namibia

France

Orange will be adding Prepaid Roaming capability in more countries very soon. You can be advised if the Prepaid Roaming is available

in the country you intend to visit by calling the Orange customer service team on 123 before travelling.

SMS

When you're abroad you can use your phone to send and receive text messages. SMS is a fun and quick way to keep in touch with friends and family when you are unable to talk.

When you're sending people messages, don't forget to add international country codes to their phone numbers.

Voicemail

Have your very own answering service, your callers will be able to leave you messages while your number is busy, out of reach or switched off. **This service is not free while roaming.**

Customers without Voicemail will not be charged. Customers with all services provided by Voicemail will be charged at the normal Prepaid Roaming rate.

To activate your voicemail simply dial 133 then listen to the voice prompts for instructions before you leave the country. To check your voice mail box when not using your Orange phone or when abroad, dial +267 72 0 000 133. Your PIN number will be required to access your voicemail.

How much does it cost?

Orange Prepaid Roaming tariffs in PULA.

Desination of call (Price per minute in Pula)	Roaming network			
	SADC	Africa	Europe	Rest of the World
Local: Network located	4	6	8	10
SADC	6	12	20	30
Africa	12	12	20	30
Europe	20	20	12	30
Rest of the World	30	30	30	30
Botswana	6	12	20	30
Receiving calls	3	4	5	5
SMS sending	2	2	2	2
SMS receiving	free	free	free	free

Recharging Airtime on your phone

Recharging is easy, whether you do it before you leave or while you're away.

Buy a scratch card of any denomination of your choice, gently scratch away the silver part of the card to reveal the airtime code, simply dial *155* followed by your 14 digit recharge code then # and press OK.

Checking the Airtime balance on your phone

To check your airtime balance before you leave or while you're away dial *155#, your account balance will appear on your phone screen

Orange Prepaid Airtime

Orange airtime cards are available in different values (VAT inclusive). Scratchcards are available in P10, P20, P50 and P100 denominations. Or, you can e-Recharge your Prepaid account for P5 or more.

Caller ID

If someone in your phone's address book calls you, Caller ID will show you who's ringing. You can then decide how important the call is and answer it or send it through to your Orange Voicemail. Not all foreign networks support Caller ID.

Customer care:

For more information or help on any of our services you can contact our Customer care team available 24hrs, 7 days a week on **+267 72820123** or visit our website at **www.orange.co.bw**